

Client Guide





Prevention Campaign 2024 – 2025

Uni.C.A. has launched its new 2024-2025 Prevention Campaign, offering free check-ups to its members.

This initiative adds to the extensive range of UniCredit's Welfare program, representing a further milestone in promoting healthy behaviors.

The new Campaign's design takes into account the latest scientific recommendations on prevention, as well as feedback from members received during previous initiatives.

Check-up protocols, differentiated by gender and age group, are designed to assess the main risk factors and detect diseases at an early stage.

For the new 2024-2025 Campaign, healthcare facilities already part of the Generali/Welion network with the highest "capacity" have been selected, ensuring nationwide coverage and the broadest possible reach to meet the needs of all beneficiaries.

As in previous editions, the initiative is aimed at Uni.C.A. members, **Policyholders in service (including Executives holding the Extra policy), on leave or retired**. The Campaign is also open to spouses/partners of Policyholders, provided they are also employees, on leave or retired from the Group (or from external companies affiliated with Uni.C.A.) and included in the Policyholder's coverage.

Employees who have resigned (except for those who have left due to early retirement or pension) and whose employment relationship ended after 1.1.2024 are not eligible for the initiative, including those who terminate their employment even after the start of the campaign, although they may be entitled to the Basic coverage until the end of the year of termination.



THE NEW CAMPAIGN IS FULL OF NEW FEATURES

- Expansion of prevention packages differentiated by gender and based on two unique age groups, with an extension of benefits available for men < 40 and women < 40 (*).
- The possibility for each individual to choose a prevention plan based on their specific needs thanks to a modular and flexible structure.
- The possibility to complete the prevention packages at different times and in different healthcare facilities.

In the following paragraphs, you will find all the details to take advantage of the prevention services.

01.

Campaign validity period

The booking and check-up period runs from October 30, 2024, to June 30, 2025, with no possibility of extension.

During the Christmas period (December 16, 2024, to January 13, 2025), the service is guaranteed, but there may be limited availability within the network for booking check-ups.

Check-ups can be availed of until June 30th. We recommend booking in advance as, in case of bookings made close to this date, healthcare facilities may not be able to guarantee the processing of your request due to the gradual exhaustion of available slots by the deadline.

02.

How to access the check-ups

Check-ups can only be used in **direct form**, at facilities belonging to the Affiliated Network, specifically identified for this initiative, upon prior authorization by Generali.

03.

Description of Check-ups

Check-ups are divided into 3 modules:

Module 1: available to all beneficiaries

Module 2: available to all beneficiaries with differentiation by gender and, for women, also by age

Module 3: available only to beneficiaries "over 40 years of age", differentiated by gender, with the possibility of choosing from one of the available packages

The following summary table outlines the modules, in each of which the scheduled check-ups are identified by a unique code.

 $(^{\star})$ The reference age must have been reached by the start date of the Campaign.



04. Modular breakdown

			Man < 40	Man > 40	Woman < 40	Woman > 40	Notes
Module 1	C4224	Blood Tests	Х	Х	х	Х	
Module 2	C4212	Cardiological Prevention	Х	Х			
	C4219	Breast Prevention			х	Х	Only 1 check-up can be chosen from those available.
	C4220	Breast prevention - Young Woman			х	Х	Module C4222 is reserved exclusively for Women >40.
	C4222	Complete Breast Prevention				Х	
	C4212	Cardiological Prevention				Х	
Module 3	C4221	Gynecological Prevention				Х	
	C4214	Ophthalmological Prevention		Х		Х	
	C4215	Otolaryngological Prevention		Х		Х	
	C4216	Vascular Prevention		Х		Х	Only 1 check-up can be chosen from those available
	C4217	Osteoporosis Prevention		Х		Х	
	C4218	Dermatological Prevention		Х		Х	
	C4223	Gastroenterological Prevention		Х		Х	
	C4213	Urological Prevention		Х			

Examples

- A woman over 40 can have blood tests (Module 1 for everyone) + complete breast prevention (Module 2 chosen based on gender and age range) + vascular prevention (chosen from the packages available for her gender and age range).
- A man under 40 can have blood tests (Module 1 for everyone) + cardiological prevention (Module 2 chosen based on gender and age range).



Module 1

EVERYONE	C4224 - BLOOD TESTS
	Haemochromo with leukocyte formula
	Platelets
	ESR
	Creatinine
	Complete urine test
	Total protein
	Fractional bilirubinemia
	GOT
	GPT
	Gamma GT
	Iron
	Glucose
	Total cholesterol
	HDL cholesterol
	LDL cholesterol
	Triglycerides
	Fecal occult blood
	PSA
	Homocysteine
	Ultra-sensitive Protein C
	TSH
	Vitamin D
	Glycated hemoglobin



Module 2

MAN	C4212 - CARDIOLOGICAL PREVENTION				
	Cardiology examination				
	ECG				
WOMAN < 40	C4219 - BREAST PREVENTION				
	Mammography with specialist evaluation				
	or				
	C4220 - BREAST PREVENTION - YOUNG WOMAN				
	Breast ultrasound with specialist evaluation				
WOMAN > 40	C4219 - BREAST PREVENTION				
	Mammography with specialist evaluation				
	or				
	C4220 - BREAST PREVENTION - YOUNG WOMAN				
	Breast ultrasound with specialist evaluation				
	or				
	C4222 - COMPLETE BREAST PREVENTION				
	Mammography with specialist evaluation				
	Breast ultrasound with specialist evaluation				
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Module 3

EVERYONE > 40 ANNI

C4214 - OPHTHALMOLOGICAL PREVENTION

Eye examination

Fundus oculi examination

Ocular tone

C4215 - OTOLARYNGOLOGICAL PREVENTION

Otolaryngology examination

Audiometry

C4216 - VASCULAR PREVENTION

Vascular surgery examination

Lower or upper limbs color doppler echocardiography

C4217 - OSTEOPOROSIS PREVENTION

Physiatrics examination

CBM

C4218 - DERMATOLOGICAL PREVENTION

Dermatology examination

Mole mapping

C4223 - GASTROENTEROLOGICAL PREVENTION

Gastroenterology examination

Complete abdomen ultrasound

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L4213 - UKULUGICAL PKEVENTIUN

Urology examination

Prostate ultrasound

WOMAN> 40 ANNI C4212 - CARDIOLOGICAL PREVENTION

Cardiology examination

ECG

C4221 - GYNECOLOGICAL PREVENTION

Gynecological examination

Pap test



05.

Required documentation for access to check-ups

No medical prescription or additional medical documentation is required to book or undergo check-ups. However, some healthcare facilities, specifically for radiology procedures (mammography and CBM), even when performed for preventive purposes, have adopted the provisions of Legislative Decree 101/2020 "Fundamental safety standards for radiation protection against the dangers arising from exposure to ionizing radiation" which stipulates, for the protection of patients, that the procedure must be prescribed. Therefore, these facilities may require a medical prescription when booking the package. In this regard, we encourage interested parties to verify with the chosen facility, when booking the selected health protocol, whether or not a medical prescription is required.

06.

Booking procedures for check-ups

You can book your desired check-ups using one of the following methods:

- request authorization through your Generali reserved area, followed by booking directly with the facility
- book and request authorization directly at the chosen healthcare facility

For Module 1 (blood tests), booking at the identified facility is not required, **but authorization must be requested through your Generali reserved area**, specifying the chosen date.

Booking or authorization requests made directly at the chosen healthcare facility will not appear in the list of procedures in your reserved area. It is not possible to book or request authorizations through the Generali toll-free number.

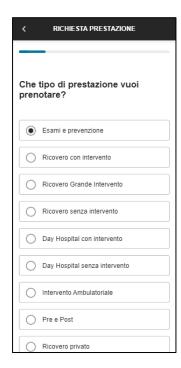


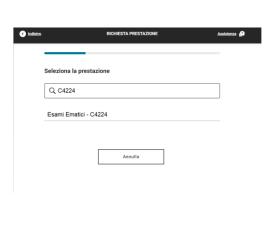
07. How to book

MODULE 1

- Access your reserved area, select the service "Exams and prevention", select the code C4224 and, subsequently, select the facility you have identified among those proposed.
- Once you have selected the facility, no booking will be necessary and you can directly request to be taken in charge by following the guided steps of the personal area (see figures below).

- 1) **Service selection:** check-ups can be found under the heading "Exams and prevention".
- 2) **Check-up selection:** it is possible to choose the type of check-up through the search bar by selecting the code of the chosen check-up.
- 3) **Course of treatment:** the user must indicate «no» to the request for the course of treatment.









MODULES 2 AND 3

- Contact the chosen healthcare facility to check availability and schedule an appointment.
- Ask the facility to initiate the intake process for the checkup, providing the unique identification code (e.g., C4218).

Alternatively

- Access your reserved area, select the service "Exams and prevention", select the check-up code and select the facility you have identified among those proposed.
- Enter the booking day previously agreed upon with the facility.

It is always possible to proceed autonomously within your private area, following the guided steps to open the case management request.

- The activation of the check-up must be requested at least 3 working days prior to the appointment date.
- It is possible to perform multiple preventive modules on the same day or on different days, as well as at different healthcare facilities, subject to prior booking and authorization.
- If you are unable to follow the prevention protocol after having set the appointment date and requested authorization, you must directly inform the healthcare facility to reschedule the appointment, provided that the rescheduling takes place within 60 days of the first appointment date (otherwise, it will be necessary to repeat the authorization request procedure) and, in any case, by June 30, 2025.

Please note that you can access your online reserved area managed by Generali Italia through the following channels:

- Welfare portal, in the top bar follow the path Uni.C.A. and then GENERALI (2024-25)
- "Uni.C.A. Health" app, downloadable from the app stores on your device (Play Store for most Android smartphones and App Store for iPhone/iPad)
- Externally, **from the public website go to https://www.generali.it/** and click on "Customer Area" in the top right corner, then on "Reserved Uni.C.A. Area" (access will be possible once you have registered)

For the second and third points, the login credentials are the same, regardless of whether you registered via the website or the app.

For more detailed information on how to access benefits, please refer to the complete Guide for the insured and the operational manual for using Generali's reserved web area.

<u>Le novità per la tua salute – Uni.C.a. Assistenza sanitaria - Welfare UniCredit</u>

